



Colorado Choice Health Plans Open Access Rider

This rider allows direct access to physician specialists. “Open Access” allows you to visit any physician specialist, in the Colorado Choice Health Plans Network, for consultations and office visits, without a referral from your primary care physician (PCP). You may schedule your own appointment directly with the specialist (some specialists may require information from your primary care physician before they will schedule a visit directly). All services must be a covered benefit and medically necessary.

Even though in-network physician specialist consults and office visits do not require a referral you must still select a primary care physician and preauthorization requirements for additional services are required.

When you see a physician specialist, without a referral, and the specialist feels more care is necessary (such as an MRI/CT scan and/or other diagnostic services or a surgery) the specialist may contact us directly for the preauthorization. It is not necessary for you to return to your primary care physician for the preauthorization process.

Preauthorization is required for:

- Outpatient Services and Ambulatory Surgical procedures (these include all invasive procedures – i.e., endoscopy, etc.)
- Radiology and Diagnostic Services – (except standard x-rays and lab work)
- Outpatient Mental Health/Substance Abuse
- Outpatient Physical/Occupational/Speech Therapy
- Injectables (subject to our injectable program)
- Durable Medical Equipment (including oxygen)

The above list is not intended to be all inclusive. If you have any questions about whether or not a service requires a preauthorization, please call Colorado Choice and talk to our Medical Department. **A pre-certification is needed for all inpatient services.** You can reach our Medical Department and Customer Service at 800.475.8466.

This document is not a contract; it is only a summary, subject to the provisions of your policy. Your policy contains all of the terms of your coverage. The actual policy should be reviewed for the full terms and conditions of coverage.